

Control Center Operators - Frequently Asked Questions

Why work?

- Earn extra money – basic pay rate = \$85/day
- Help people in your community vote on the day of the elections.
- Fund-raise for a non-profit organization that you choose.
- Get involved and learn about the American Democratic Process.

What will I do?

Control Center Operators respond to telephone inquiries and requests from polling places using a computer-based call center system. Duties include entering information, determining solutions, and resolving problems.

Will I be paid?

Yes, the stipend is \$85 per election you work. (Total \$170 if you work both the Primary and General Elections). The Office of Elections will mail you a check after each election.

When do I work?

You volunteer on one or both election days:

- Primary Election - Saturday, August 13, 2016 – 5:30am to 7:00pm
- General Election - Tuesday, November 8, 2016 – 5:30am to 7:00pm

Polls are open from 7:00 a.m. to 6:00 p.m. Control Center Operators report at 5:30AM and leave once Elections Officials confirm all polling locations are closed, typically between 6:30-7:00PM.

Where do I work?

The Control Center operates out of the House Chambers of the Hawaii State Capitol, 415 S. Beretania St. Honolulu, HI 96813

Will I get training?

Yes, you are required to attend at least 1 training session prior to the election you are working.

The tentative date for Primary Election training is Wednesday, July 27, 2016 6:00PM in the House Chambers of the Hawaii State Capitol, 415 S. Beretania St. Honolulu, HI 96813

What are the minimum requirements to be a Control Center Operator?

- Be at least 16 years old on or before June 30 of the election year.
- Be a registered or pre-registered voter in the State of Hawaii (if you have a Hawaii State ID or Driver's License you can register to vote online at: <https://olvr.hawaii.gov/>)
- Able to read and write English
- Attend a training session

How do I sign up to be a Control Center Operator volunteer?

Two easy steps to sign up:

1. Sign up online via the Office of Elections: <https://go.elections.hawaii.gov/signup/>

AND

2. Fill out Common Cause Hawaii's contact information form, so that we can keep you updated on any developments and send you reminders: <http://goo.gl/forms/MMbco71alt> ■